# Issues, challenges and operationalization of the use of a collaborative approach towards vulnerable children: the exemple of the AIDES initiative

(Intersectorial Action for Child Development and Welfare)

**AIDES** in the original French

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### Workshop Plan

1) The AIDES initiative: outcomes expected, objectives and means;

2) Implementation of the projet

3) Challenges and issues: exploring solutions

### **AIDES: Outcomes expected**

### **FINAL OUTCOME**

 To ensure children's safety, encourage their optimal development, and contribute to improving their future;

#### **INTERMEDIAIRE**

 To support parents in the exercise of their parental role and responsibilities;

### **PROXIMAL**

- To encourage parents' participation and collaboration throughout the intervention/care process, particularly in decisions concerning the family;
- To promote a climate of cooperation and collaboration between all practioners.

### AIDES: Objectives

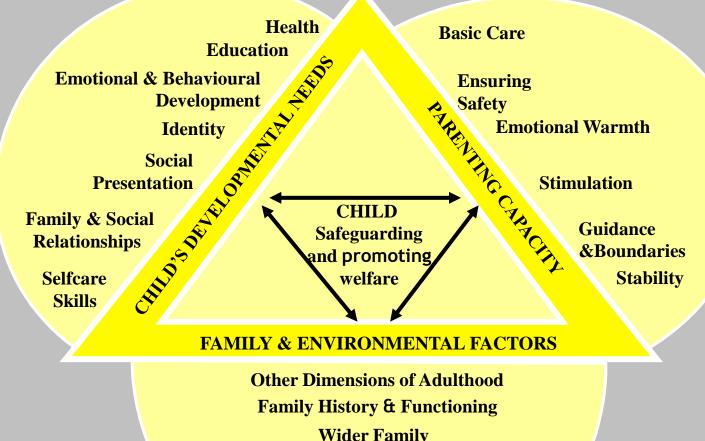
- An analysis of the child's developmental needs;
- \* A fully committed parent as partner;
- Collaborative process along all intervention stages;
  - A shared assessment of the situation;
  - Commun planning;
  - Implementation, follow-up and review.
- Collective responsibility for results.

### **AIDES: Means**

- British assessment framework
- CABE (children's needs analysis booklet)
- Participative approach
- Action plan

#### ASSESSMENT FRAMEWORK

Department of Health et al. (2000). Framework for the Assessment of Children in Need and their Families. London: the Stationery Office.



**Wider Family Community Resources** 

**Family Social Integration** Housing **Employment/Income** 

Initiative AIDES © FEBRUARY 2007

### CABE

(children's needs analysis booklet)
(translation and adaptation of CORE Assessment)

 Analysis tools related to the reference framework (Chamberland et al., 2005)

Divided according 6 groups of age

Objectives

Analysis

# Participative approach with family members (Lacharité, 2007)

- \* Bringing their knowledge and experience, their concerns, their intentions, and their initiatives regarding the well-being of their children.
- Within an ecosystemic understanding of the children's development.
- \* Through the joint identification of professional actions issuing from this understanding and which harmonize with the positive initiatives of the children's entourage.

### **Action plan**

Intervention plan (PI) et plan de service individualisé (PSI) (Lemay, 2006)

#### IP

- Taking into account the particular mandate of a single establishment, identify the specific objectives and the concrete means required to bring about the desired change in the child.
- Coordonate intervention by practitioners within the same establishment.

#### **ISP**

- Identify the general objectives to be reached to fulfill the child's needs, and the actions or services required to respond to them.
- Plan and coordonate the provision of services by the different establishments.

# The child and his family in the AIDES project

- Must be under seven years old at the beginning of the intervention;
- The family situation must have deteriorated sufficiently to warrant significant concern about the child's development, i.e., it is reported to Youth Protection System (CJ) or is a high-priority file at the health and social service agencies (CSSS);
- The child or his parents is/are receiving or will receive the services of at least two establishments;
- The chosen orientation is to keep the child in his natural milieu.

### Geographical situation of experimental and control territories for Montréal and Mauricie / Centre-du-Québec area



# 2003 to 2008...until 2011 DESIGN, TRY-OUT, AND IMPLEMENTATION

- \*Inventory of collaboration initiatives among vulnerable families (in Quebec and elsewhere)
- \*Formation of a group for reflection, review
  - Partners: case workers, managers, researchers (CJ and CSSS)
  - Activities (1 year): 4 meetings and 1 seminar with U.K. representatives
  - Objectives: appropriation of reference framework, joint construction of intervention procedure
  - Tasks:
- \*Choice of means: Core assessment, participative approach with parents, ISP process
- \*Adaptation to Quebec context: reference framework, CABE
- Creation of tools: small poster, series of charts
- Construction of training content

# DESIGN, TRY-OUT, AND IMPLEMENTATION

- Agreements signed with the partners CJ Montreal/North and CSSS Ahuntsic/Montreal-North for the try-out period (objectives sought, roles and responsibilities).
- Creation of a local coordination committee
  - Awareness of the initiative: information and training sessions (2 days) and follow-up meetings
  - Test implementation among a few families in territory of CSSS Ahuntsic/Montréal-Nord (2006)
  - Meeting with service providers to know their points of view
  - Enhancement of material and support activities
- Simultaneously in the Mauricie / Centre-du-Québec area promoting the approach in the assessment framework of PAPFC

# 2003 to 2008...until 2011 DESIGN, TRY-OUT, and IMPLEMENTATION

of the initiative... but **also a research project** (n=230 participants)

- Adhesion of the different milieus (implementation and assessment)
- Formation of advisory and assessment committees
- Ethical approval (university and practitioner milieus)
- Identification of service providers (information and awareness activities concerning the initiative)
- 1) Support the use of the reference framework and the CABE in the analysis of the child's needs.
- 2) Encourage development of competencies linked to the participative approach in follow-up with families.
- 3) Involve network partners in the child's case and update the ISP.
- \* Recruitment of families
- Evaluation of the implementation and effects (pre- and post-test)

### 2003 to 2008...until 2011 CONCEPTION, TRY-OUT AND IMPLEMENTATION

MONTREAL	MAURICIE/CENTRE-DU-QUÉBEC		
Experimental Group	Experimental group		
(55 children and their families)	(60 children and their families)  Youth protection system		
Youth protection system (Montreal/North)			
Health and social service agency (Ahuntsic/Montreal-North)	Health and social service agencies (Énergie, Drummond, Arthabaska-Érable)		
Control Group	Control Group		
(55 children and their families)	(60 children and their families)  Youth protection system		
Youth protection system (Montreal/West)			
Health and social service agency (South-West Verdun)	Health and social service agencies (Nicolet/Bécancour, Trois-Rivières / Cap- de-la-Madeleine, Maskinongé)		

### Assessment/Review of the implementation of the AIDES initiative and its effects

Stages of intervention

Participation/collaboration

Centering on the child's needs

Post-test

Characteristics of the

Pre-test

Characteristics of the

Implementation/process evaluation		children and their family situations  Target group n=115 children/families Peer group N=115 children/families	Analysis of child's case  Target group n=20 cases  Peer group n=20 cases		Telephone interviews  Target group n=20 parents Peer group n=20 parents  Target group = 15 service provide Peer group = 15 service providers	
Impleme	e e	Practice conditions Telephone interviews Target group n=15 service providers Peer group n=15 service providers Focus group Target group n=4 Focus group (8-12 people per focus group)  Pre-test Stages of intervention Post-test				
Impact evaluation	Proximate	Pie-test		Parental perceptions - quality of aid practices employ - quality of collaboration with p	ved by pivot service provider	Post-test
	Intermediary and ultimate	-Development of child -Victimization of child -Adaptation to parental role exercise of parental respons -Family environment  Target group n=115 children/families Peer group N=115 children/families				<ul> <li>Development of child</li> <li>Victimization of child</li> <li>Adaptation to parental role and exercise of parental responsibilities</li> <li>Family environment</li> <li>Target group</li> <li>N ≥100 children/families</li> <li>Peer group</li> <li>N ≥ 100 children/families</li> </ul>

# The actors in the AIDES project (target group)

#### Partitioner milieu:

#### **CJ and CSSS**

(n= 100)
Upper-level manager
Middle-level manager
Clinical advisers
Case workers
Facilitating agent

#### Research Team

(n=26 people)

Researchers
Project coordonator
Liaison agents
Research agents
Research assistants

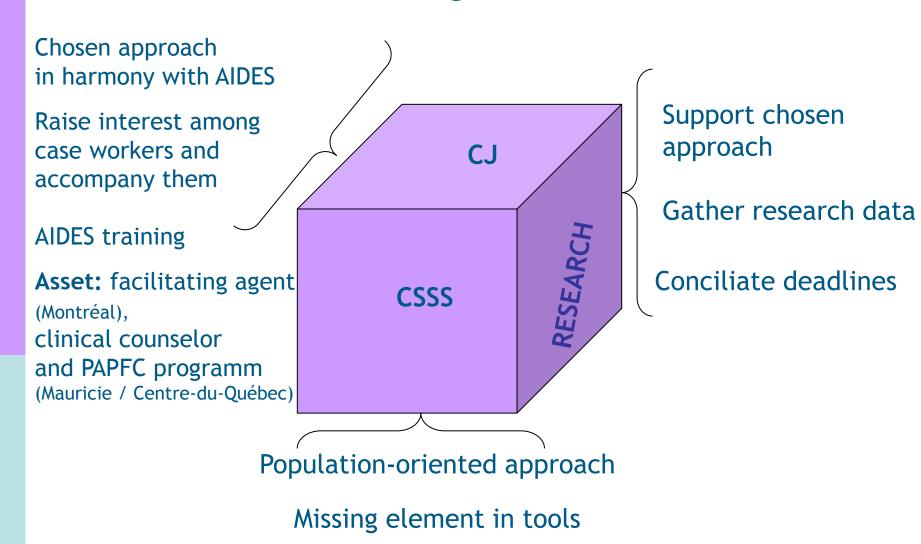
#### **Other bodies**

**Advisory Committee** 

**Local Coordination Committee** 

**Evaluation Committee** 

### Challenges and issues



Asset: ElJ coordonator (Montréal)
PAPFC programm (Mauricie / Centre-du-Québec)

### Challenges and issues

## Establishing the link between the AIDES approach and institutional goals

- Empowerment and mobilization of parents;
- Relational/relation authority approach;
- Collaboration with network partners;
- Carrying out the PI and the PSI
- Evaluation of families' needs and best practices

### Other challenges...

- Providing the services once the needs are identified;
- Widening the partnership to the community network;
- Looking after the base of the triangle.

### To join us

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